

**NEW FOREST DISTRICT COUNCIL
LICENSING ACT 2003**

**APPLICATION FOR A PREMISES LICENCE – TEA PARTY MATTER LTD,
SOMERLEY ESTATE, RINGWOOD**

Decision of the Licensing Sub-Committee hearing held at Appletree Court,
Lyndhurst on Wednesday 23 March 2016 at 10.00am

1. Members of the Licensing Sub-Committee

Councillor S Clarke - Chairman
Councillor R Frampton
Councillor C Ford

2. Parties and their Representatives attending the Hearing

Applicant: -

- Philip Day – Applicant’s Solicitor
- Joby Andrews – Designated Premises Supervisor
- Lloyd Miles
- Graham MacVoy
- Gareth Gwynne-Smith
- Mark Player
- Joolz Rhodes
- Paul Grzegorzek

Objectors: -

Hampshire Constabulary

- Mr Roger Trencher - Force Solicitor
 - Chief Inspector Tribe
 - Emma Wilson
 - PC Conway & PC Rackham
-

3. Other Persons attending the Hearing

Edward Vandyck

4. Parties not attending the Hearing

None

5. Officers attending to assist the Sub-Committee

Lisa Clark – Legal Advisor
Melanie Stephens - Clerk

6. Decision of the Sub-Committee

The application is granted on the following terms and conditions.

Licensable activities and times permitted:

A: Plays

Friday 3 June 2016 12:00 – 23:59
Saturday 4 June 2016 00:00 – 03:00, and 08:00 – 23:59
Sunday 5 June 2016 00:00 – 04:00

B: Films

Friday 3 June 2016 12:00 – 23:59
Saturday 4 June 2016 00:00 – 03:00, and 08:00 – 23:59
Sunday 5 June 2016 00:00 – 04:00

E: Live music

Friday 3 June 2016 12:00 – 23:59
Saturday 4 June 2016 00:00 – 03:00, and 10:00 – 23:59
Sunday 5 June 2016 00:00 – 04:00

F: Recorded music

Friday 3 June 2016 12:00 – 23:59
Saturday 4 June 2016 00:00 – 03:00, and 11:00 – 23:59
Sunday 5 June 2016 00:00 – 04:00

G: Performances of dance

Friday 3 June 2016 12:00 – 23:59
Saturday 4 June 2016 00:00 – 03:00, and 10:00 – 23:59
Sunday 5 June 2016 00:00 – 04:00

H: Anything of a similar description to that falling within E, F or G

Friday 3 June 2016 12:00 – 23:59
Saturday 4 June 2016 00:00 – 23:59
Sunday 5 June 2016 00:00 – 14:00

I: Late night refreshment

Friday 3 June 2016 23:00 – 23:59
Saturday 4 June 2016 00:00 – 05:00, and 23:00 – 23:59
Sunday 5 June 2016 00:00 – 05:00

J: Supply of Alcohol

Friday 3 June 2016 12:00 – 23:59
Saturday 4 June 2016 00:00 – 03:00, and 10:00 – 23:59
Sunday 5 June 2016 00:00 – 04:00

L: Hours premises to be open to the public

Friday 3 June 2016 12:00 – 23:59
Saturday 4 June 2016 00:00 – 23:59
Sunday 5 June 2016 00:00 – 14:00

Mandatory conditions:

As provided in the Licensing Act 2003 and Licensing Act 2003 (Mandatory Licensing Conditions) Order 2010.

Other conditions:

See attached Schedule.

7. Reasons for the Decision

The Sub-Committee carefully considered the application for a premises licence, and the evidence, both written and oral, supplied by Tea Party Matter Ltd (the applicant) and Hampshire Constabulary (the objector).

Tea Party Matter Ltd has applied for a premises licence in respect of an event known as Somerley Tea Party, to take place at the Somerley Estate from 3 – 5 June 2016.

The applicant's solicitor informed the Sub-Committee that event organisers expect to sell around 8000 tickets to the event. He said the applicant accepted that the event was not perfect last year, and that the main problem at the 2015 event was egress from the site. He said that a coach broke down, blocking the egress route. The applicant has this year produced a new traffic management plan (which was in the documents given to the Sub-Committee in advance of the hearing) which includes contingencies should one route become blocked. The addition of on-site camping means that fewer people are expected to be leaving the site in the hours of darkness. From the tickets sold to date, the applicant expects that around two thirds of patrons will camp on site, with around one third leaving the site when the event finishes in the early hours of Sunday morning. This would mean that the majority of people will leave the site in daylight hours, throughout Sunday morning. The applicant is arranging coaches to Bournemouth and Southampton, and some to London. Patrons can purchase coach tickets in advance. The applicant will arrange sufficient coaches for all pre-purchased coach tickets, plus a 50% contingency for those who have not pre-purchased tickets. They will also run shuttle buses to Verwood and Ringwood for locals. The applicant has made arrangements with a taxi company to have an on-site office.

The applicant's solicitor acknowledged that there are a number of inconsistencies in the draft Event Management Plan and its appendices. He said that these are draft documents, which will be amended and updated as

the event approaches and plans are developed and finalised. He noted that the police attended the 2015 event, but that despite police assertions that there was significant drug use at the 2015 event, nobody was stopped and searched by the police and there were no arrests and no recorded crime. He said that at this year's event there will be 85 security staff on duty on the Friday, and 102 security staff on Saturday. It is the intention of the organisers that the event will run without any requirement for special policing.

Hampshire Constabulary invited the Sub-Committee to reject the application. They stated that the applicant's draft Event Management Plan had been submitted later than the police had expected, and that the latest version of this document (including its lengthy appendices) was only sent to the police five days before the Sub-Committee hearing. Having reviewed the latest version of the Event Management Plan, the police were still not confident that the applicant's plans sufficiently addressed the concerns which arose from the 2015 event. The concerns from 2015 included problems with patrons egressing the event, and open drug use at the event. The police said that their main concerns for the 2016 event were egress of patrons from the site, and a lack of security planning. The police noted that the applicant wishes to hold a larger event than last year, allowing entry to up to 9999 people, and to have on-site camping for patrons. In the police's experience, when events expand beyond 5000 people, the risk of issues arising increases. The police do not think that this has been given sufficient consideration by the applicant. The police view was that, given the problems which arose last year, the applicant should demonstrate that they can run a safe and successful event under the existing premises licence (which would permit them to hold a one day event for up to 4999 people), rather than being permitted to hold an expanded event. The applicants have not approached the police to discuss the level of policing which will be required at the event. The police stated that there are errors and inconsistencies in the draft Event Management Plan and its appendices. The Sub-Committee are being asked to place reliance on assurances by the applicant that the documents will be finalised, and will provide plans for a safe event. However, the police said that last year the applicant submitted a number of documents to the police late, leading to last minute discussions and planning. The police said that the documents now relied on by the applicant, and the problems from the previous events, do not inspire confidence that the applicant is capable of running a safe event. The police said that two people were stopped and searched by the police at last year's event, but the police in attendance at the Sub-Committee hearing did not know whether anything had been found in these searches.

Without prejudice to their position that the premises licence should be refused, Hampshire Constabulary produced a list of conditions which they suggested might be attached to the premises licence if the Sub-Committee was minded to grant the application. The Sub-Committee heard representations from the applicant's solicitor and the police regarding the conditions listed by Hampshire Constabulary.

The Sub-Committee considered that the most significant problem which arose at the 2015 event was a problem with patrons leaving the event. The Sub-Committee accepted the police's evidence that a coach broke down on the egress route causing significant tailbacks, and that a large number of pedestrians decided to leave the site on foot in the early hours of the morning, posing a risk to themselves and to vehicles by walking along unlit

country roads at night. The Sub-Committee considered that the applicant had taken steps which were likely to improve egress from this year's event. In particular, the Sub-Committee took into account that around two thirds of patrons were expected to camp on site, meaning that fewer people would be leaving the site during the hours of darkness. The Sub-Committee took into account the applicant's evidence that it was arranging coaches to Bournemouth and Southampton for those who pre-booked coach tickets, with an additional 50% capacity for those who wished to purchase a coach ticket on the night. The Sub-Committee also took into account that the applicant was arranging shuttle buses for patrons in Verwood and Ringwood, had made arrangements for an on-site taxi office, and had put in place contingencies should the main egress route become blocked. The Sub-Committee took into account the police representation that the applicant could not guarantee that people would not leave the site on foot, but the Sub-Committee considered that the applicant had demonstrated that they were putting in place measures to reduce the likelihood that patrons would do so. Overall the Sub-Committee was satisfied that the applicant had taken steps to address the problems with egress which arose following the 2015 event, and that the traffic management plans for this year's event were satisfactory. In the circumstances, the Sub-Committee did not consider that concerns regarding egress from the event would justify the refusal of the premises licence.

The Sub-Committee then considered the concerns raised by the police regarding the planning of the event, in particular relating to security (which, along with traffic management, the police identified as their main concern). The Sub-Committee accepted the police's evidence that there were a number of errors and inconsistencies in the draft documentation submitted to date by the applicant. Whilst the Sub-Committee considered this to be regrettable, there were no errors or inconsistencies which were so significant as to warrant the refusal of the premises licence. The Sub-Committee accepted the applicant's evidence that it was normal practice for the Event Management Plan, including its numerous appendices, to be amended and updated as planning for the event developed. The Sub-Committee noted that the applicant had employed a Security Management company to plan and run the security at the event. Having reviewed the documents produced to date by the applicant, in particular the Operational and Crowd Safety Management Plan, the Sub-Committee was satisfied that the applicant was taking appropriate steps to ensure the security of the event. The Sub-Committee took into account that there was no recorded crime and that nobody had been arrested at the 2015 event. In particular they noted that despite police assertions that police officers had witnessed open drug use at the event, there had been no arrests for drug-related offences, nor any confiscations of drugs by police inside the event. The Sub-Committee concluded that there was no substantive evidence before them that the applicant's security plans were insufficient to deal with the risk of crime and disorder at the 2016 event, nor that the applicant would fail to comply with the plans as drafted.

The Sub-Committee did not consider that it would be appropriate to refuse to grant the premises licence on the grounds that the applicant had not submitted its planning documents to the responsible authorities as early as the police had expected. The Sub-Committee heard from the applicant that they were committed to working with the Safety Advisory Group to ensure the safe running of the event, and was satisfied that they would continue to do so.

The Sub-Committee was not satisfied that the police had demonstrated that granting the premises licence would be detrimental to the promotion of the licensing objectives. The Sub-Committee decided to grant the licence, subject to conditions which were appropriate to promote the licensing objectives. The conditions are listed in the Schedule to this decision, and are largely consistent with the operating schedule, amended to take into account the conditions suggested by the police, and subject to some amendments by the Sub-Committee. The Sub-Committee took into account the representations made by the applicant and the police regarding the conditions suggested by the police.

- The Sub-Committee consider it important that the applicant finalises its plans at least 28 days prior to the event, so that all members of the Safety Advisory Group can ensure that they are satisfied with the final plans, and can raise any final concerns with the applicant with sufficient time for such concerns to be resolved. The Sub-Committee noted that the police wished to include in the conditions a requirement that, should any changes be made to the security plan after this time, this must be approved by the police. The Sub-Committee did not consider this to be appropriate in circumstances where the Sub-Committee was satisfied that the applicant was taking appropriate steps to provide suitable security for the event. The Sub-Committee was concerned that if the police were given the right to refuse changes to the security plan, this essentially gave the police the power to prevent the event from going ahead. The Sub-Committee did not think this was appropriate, in circumstances where the licensing authority, via its Sub-Committee, had granted the premises licence. The Sub-Committee considered it appropriate that any changes made to the security plan less than 28 days prior to the event should be discussed with police, and that the applicant should have regard to any representations made by the police, as this would ensure continued dialogue between the two parties.
- The Sub-Committee did not consider it appropriate to include a condition preventing the applicant from selling spirits at the event without a mixer. The Sub-Committee took account of the police view that the sale of spirits without a mixer was more likely to lead to people becoming drunk. The Sub-Committee concluded that as long as the bar staff had received appropriate training to prevent the sale of alcohol to drunk people (which is required by a condition), it was not appropriate for the Sub-Committee in this case to restrict the drinks which the applicant could sell to its customers.
- The police suggested a condition requiring SIA security staff to search every person who entered the site. The Sub-Committee was satisfied that the Operational and Crown Management Plan, and the Entry Policy and Procedure include appropriate provisions regarding searching, and that a separate condition requiring everyone to be searched was not appropriate.
- The police suggested that a condition should be included which required a specified minimum number of medical staff to be on site. The applicant noted that this would require them to have that level of medical staff, even if they sold very few tickets. The Sub-Committee was satisfied that a condition requiring that the minimum standard of first aid should be in accordance with a risk assessment, which should take into account the recommendations of the Health and Safety Executive's Event Safety Guide, was sufficient to promote public safety.

- The police suggested a condition requiring at least one member of SIA security staff at each bar at all times that the bar was open. The Sub-Committee did not consider it appropriate to impose such a condition, because they were satisfied that the Operational and Crowd Safety Management Plan (with which the applicant will be obliged to comply) deals appropriately with the deployment of security personnel.
- The police suggested that there should be a personal licence holder on every bar. The Sub-Committee heard from the Joby Andrews (Designated Premises Supervisor) that there would be four personal licence holders at the event, and that each bar would be managed by an experienced bar manager. The Sub-Committee did not consider it appropriate to include a condition requiring there to be a personal licence holder at each bar. The Sub-Committee considered that a condition requiring there to be a personal licence holder on site, and an experienced bar manager supervising each bar, was appropriate to promote the licensing objectives.

Attachment: Appendix 1 - Schedule

Date: 23 March 2016

Licensing Sub-Committee Chairman: Cllr S Clarke

FOR OFFICE USE ONLY

Decision notified to interested parties on 31 March 2016

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SCHEDULE

CONDITIONS TO BE ATTACHED TO THE PREMISES LICENCE

General Policies and Procedures

This licence will authorise one event to be held in June 2016.

Reference in these conditions to the Event Management Plan shall include all appendices to the Event Management Plan.

The holder of the premises licence or their agent (under the licence holder's authority) will produce an Event Management Plan addressing the methods by which the premises licence holder intends to manage the event and discharge the licensing objectives.

Following the circulation of the Event Management Plan the premises licence holder or their agent will consult with all responsible authorities and the Safety Advisory Group. The premises licence holder will take into account any representations made regarding the content of the Event Management Plan.

The premises licence holder must comply with the Event Management Plan. The final Event Management Plan will be given to the responsible authorities no later than 28 days prior to the event. No changes will be made to the Event Management Plan after this time without the premises licence holder first discussing these changes with the responsible authorities and demonstrating that they have had regard to their representations.

The event will have an event log in place. This will be kept up to date by event management and will be used to record all significant policy decisions made during the event by staff. This log will be available at every Emergency Liaison Team meeting, and will be available for inspection by the responsible authorities at any point.

Police and Local Authority staff will have full unlimited access to all parts of the event site.

There shall be a written drugs policy in place for the event. This policy shall be agreed between the licence holder and the Police in writing and this policy shall be implemented whilst licensable activity is taking place. This event will include reference to legal highs and new psychoactive substances (NPS) and must ensure a zero tolerance policy in this area.

There shall not be any activity which involves members of the public inhaling nitrous oxide, or using new psychoactive substances.

There shall be a written ejection policy in place for the event. This policy shall be agreed between the licence holder and the Police in writing and this policy shall be implemented whilst licensable activity is taking place.

Day ticket holders will not be allowed to bring their own alcohol on to the site.

The premises licence holder shall ensure that customers do not bring glass bottles into the arena.

The premises licence holder will only allow customers to bring sealed bottles of water into the event arena areas.

Weekend ticket holders will be permitted to bring in limited amounts of alcohol for consumption in the camping area only. These limits will be

- 8 cans/bottles of lager, cider, ale or pre-mixed drinks
- 2 litre bottle of cider
- 1 box of wine or 2 bottles of wine (decanted into plastic containers)
- 1 litre spirits (decanted into plastic containers).

Amnesty bins will be provided at the entrance. These bins will be clearly advertised.

If Special Police Services are agreed in consultation with Hampshire Constabulary, the cost for hiring police resources will be paid no later than 14 days after submission of an invoice or 14 days prior to the event if later.

Relevant staff from the Event Management Team and any other relevant staff member from Tea Party Matter Ltd must attend all SAG meetings and fully engage with the SAG process.

Bars

The premises licence holder shall ensure that all members of staff are informed of the objectives of the Licensing Act 2003 and the statutory requirements in order to ensure compliance with all relevant provisions of the Act.

The licence holder shall ensure that all members of staff involved in the sale of alcohol receive training with regards to age restricted sales. This training must include the following:

- The Licensing Objectives
- Recognising the signs of drunkenness and recognising intoxication through drugs
- Challenge 25 and appropriate forms of identification
- Refusals logs including when and how to use them
- Sale of alcohol to persons under the age of 18

This training must be documented, signed to confirm that it has been understood by any person involved in the sale of alcohol on site, and kept for a minimum of 6 months following the event. No person shall sell alcohol until they have received the training and signed the training document.

Any person involved in the sale or supply of alcohol shall wear a wristband confirming that they have received the required training.

Any person attempting to buy alcohol who appears to be under the age of 25 will be required to produce satisfactory photographic identification as proof of age. Acceptable ID shall be a Valid Passport with hologram, Valid UK Photo Card Driving Licence, PASS approved ID or Military ID where the date of birth is present. In the event no ID is produced when requested no sale shall be made.

Challenge 25 Signage advising customers of the Policy shall be in place at each bar.

A refusals log shall be in operation at each bar. The refusals log shall be maintained throughout the event and be made available to Police or the Licensing Authority on request. The refusals logs shall be kept in paper or digital copied format for 2 years after the event.

Any person under the age of 18 attempting to purchase alcohol or any adult attempting to purchase alcohol for someone under 18 shall be asked to leave the event after event organisers have considered it is safe for them to leave the site.

A sign shall be placed at each bar encouraging persons to drink responsibly.

No supply of alcohol shall take place at any bar unless a Personal Licence Holder is on site. All bars must be supervised by an experienced bar manager at all times that the bar is open to supply alcohol.

The DPS will provide the name of each such personal licence holder to the police no later than Thursday 2 June 2016.

Each bar shall have on display a document showing details of the bar. These details shall be the name of the bar manager and the hours that the bar is open.

All bar managers shall have access to a radio link with the event management and security.

All Personal Licence Holders shall be made aware of the festival's premises licence conditions. This shall be documented and a copy of the conditions shall be made available at each bar. Police and the Licensing Authority shall have access to this documentation when requested.

No glass drinking vessels will be permitted anywhere on the site where members of the public have access and licensable activity is taking place. Where alcohol is being served from a glass bottle it will be decanted into a plastic or similar container.

No alcoholic drink shall be priced below £2.50 other than half pint measures of beers, lagers and ciders, which shall not be sold at a price less than £2.00.

The sale or supply of alcohol shall only be from fixed bars as shown on the final Event Management Plan. There shall be no mobile sales of alcohol within the licensed area.

There shall be on site at all times a person nominated by the licence holder to liaise with the Police and Licensing Authority in order to deal with any issues arising as a result of Licensing checks performed at the event. Where possible this person should be the DPS.

Security

All staff shall be issued with a wristband or lanyard identifying them as staff working at the event.

The premises licence holder shall ensure that there are sufficient staff on duty at all times to safely run the event whilst upholding the licensing objectives.

There will be a written, comprehensive Security Management Plan in place. This plan will be implemented whilst licensable activities are taking place, and when the site is open to members of the public. The plan will include, as a minimum:

- The numbers of SIA staff and stewards to be employed
- How these staff will be utilised
- Where these staff will be utilised
- The use of response teams
- The availability of body worn video to capture evidence
- An ejection policy
- A searching policy to include entry to the site and entry to the main arena
- Security patrols of the campsite areas
- Security patrols of the car park areas
- Security for taxi and coach waiting areas
- Security patrols for egress

The final version of the Security Management Plan must be given to the police and Licensing Authority no later than 28 days prior to the event. The premises licence holder shall not make any changes to the Security Management Plan without first discussing these changes with the police and Licensing Authority and demonstrating that they have had regard to their representations.

The premises licence holder must comply with the Security Management Plan.

The premises licence holder shall maintain a written register (paper or digital) giving details of each and every person employed in a security role, and shall provide upon request by any Police Officer or Licensing Authority Officer, the following details:-

- (a) The licence number, name, date of birth and residential address and contact telephone number of that person;
- (b) The time at which he/she commenced the period of duty;
- (c) The time at which he/she finished the period of duty;
- (d) Any times during the period of duty when he/she was not on duty;
- (e) If that person is not an employee of the premises licence holder, the name of the person by whom that person is employed or through whom the services of that person were engaged.

Any person employed by the premises licence holder to carry out security activities shall wear a fluorescent/reflective tabard/jacket clearly marked with their role on the back.

A minimum of one front line SIA accredited person shall patrol any area demarked officially for the use of customer car parking at all times whilst the car park is in use for customers at the event.

All security persons shall be linked to the Event Management Team via radio.

The premises licence holder shall ensure that any person appearing to be under the influence of illegal drugs shall be refused entry; this shall include artists and entourage.

Any person deemed unfit due to drink or drugs at the event shall be asked to leave the event after organisers have considered that it is safe for them to leave the site. This will include artists and entourage.

The main gates to the event site will close at 22:00 hours. There shall be no admittance to customers after this time except in an exceptional circumstance. In the event a circumstance is deemed exceptional each entry will be recorded and the rationale for this admittance documented in the event log.

Upon request by a responsible authority the holder of the premises licence or an agent on behalf of and under the authority of the premises licence holder shall provide precise information regarding the number of people present on the site at the given time during which licensable activities are taking place.

The public car park, coach and taxi pick up / drop off areas and event arenas will be patrolled by SIA accredited security and event stewards at all times that licensable activities are taking place and for 1 hour after all members of the public have left the vicinity of Somerley Estate.

Public Safety

Crowd Management

The total capacity for the event shall be limited to 9,999 persons. This limit includes performers, guests, staff and officials.

There shall be no security passes for admission other than those issued to persons working on the site and to statutory authorities.

Measures will be put in place to ensure that the capacity is not exceeded at any time.

Admission shall be by ticket only. When presented for admission, the ticket shall be retained by the organisers.

Admission to the event shall be through the entrances detailed in the Event Management Plan. The entrances shall be manned by stewards who shall allow only persons with tickets or security passes into the concert area and campsite.

Adequate procedures, detailed in the Event Management Plan, will be implemented to ensure that overcrowding (such as that which may cause injury through crushing) does not occur in any part of the premises.

The licence holder shall determine the occupant capacity of the premises on the basis of documented risk assessment(s).

-The risk assessment(s) take into account all relevant factors including space, means of access and egress, and are to be reviewed regularly, and if circumstances change.

-Where necessary separate occupancy levels will be set for different parts of the premises.

-The premises licence holder shall consult the relevant authority (for example the Fire Rescue Service regarding emergency evacuation limitations) as to the occupancy figure.

Medical resource

The minimum standard of first aid provision for the event shall be in accordance with a risk assessment. The risk assessment shall take into account the recommendations of the Health and Safety Executive's Event Safety Guide or any other guidance recognised by the Licensing Authority.

There will be a 24hr medical resource onsite at all times that the site is open to the public. An SIA accredited person shall be available at all times that the facility is available to members of the public.

Individual toilet units, not available for general public use shall be sited adjacent to the first aid post(s).

Temporary Structures

All structures will conform to the guidance offered via the temporary demountable structures third edition and MUTA regulations.

All contractors will be required to submit H&S and wind loading data for the event wind management plan.

All structures will be signed off by the contractor and event safety officer before the event commences.

Sanitation

Adequate sanitary accommodation shall be provided at the premises in accordance with The Event Purple guide as the minimum requirement.

In respect of temporary sanitary facilities the premises licence holder shall ensure that the servicing of sanitary accommodation takes place on a continuous basis throughout the event to ensure the sanitary accommodation is kept in a usable condition at all times when the public require it to be available.

In respect of temporary sanitary facilities the premises licence holder shall ensure that the removal of sewage takes place hygienically and appropriately at the conclusion of the event or as required.

Water Management

The Premises License holder shall ensure that all potable water onsite is provided using a tested and approved system.

The installation will be fully compliant with current regulation and fully chlorinated upon completion.

Testing and analysis shall be carried out by trained personnel on an ongoing basis throughout the duration of the event using an onsite lab.

Electrical installation

Any alterations made to electrical installations, including the use of temporary wiring and distribution systems, shall comply with the relevant edition of the Regulations for the Electrical Equipment of Buildings issued by the Institution of Electrical Engineers (BS 7671 or any British Standard replacing or amending the same).

All electrical equipment and installations shall be subject to regular visual checks to ensure that they are safe and in good working order, as well as formal routine tests by a competent person as advised in the aforementioned BS 7671 guidance.

Residual Current Device protection sensitive to tripping currents of not more than 30 milli-amps, must be fitted to power circuits supplying outdoor sockets and also indoor sockets that might be expected, with the use of plug-in extension leads, to power outdoor circuits.

Protection of vulnerable persons

The premises licence holder shall ensure that suitable policies are put in place and implemented to ensure the safety of vulnerable persons, such as disabled persons, on the premises whilst any licensable activity is taking place. Regard should be made to any particular aspect of the premises layout or nature of activities that may pose particular hazards for disabled persons.

A separate disabled camping area will be provided to ensure that vulnerable people may be accommodated separately.

The prevention of public nuisance

The premises licence holder shall take all reasonable precautions and exercise all due diligence to ensure that no licensable activity shall be advertised in a manner which contravenes the general law or causes a nuisance to the general public.

Waste Management

The premises supervisor, manager or other competent person shall ensure that measures shall be put in place to remove litter or waste arising from customers and to prevent such litter from accumulating in the immediate vicinity of the premises or neighbouring premises.

The premises licence holder shall ensure that a sufficient number of suitable receptacles are located in appropriate locations for the depositing of waste materials such as food wrappings, drinks containers, smoking related litter, etc. by customers.

All beverages (including alcoholic and non-alcoholic drinks) shall only be dispensed in polycarbonate, plastic or non-glass containers all of which will be non-shattering.

There shall be litter cleaning teams throughout the event itself and then a full extensive litter clearance after the event, including a fine litter pick.

Traffic management

A recognised traffic management company must be employed to oversee and operate the Traffic Management Plan. The final written Traffic Management Plan must be submitted to the Licensing Authority, Police and Highways Authority no later than 28 days prior to the event.

The Premises License holder shall comply with the Traffic Management Plan, and shall put the following measures in place:

a) Pre-event communications with customers shall highlight the arrival route via a map on the back of the ticket, and an e-shot will be given to ticket holders. This will be reinforced via social media.

b) There shall be clear road signage from all directions for ticket holders, artists and production vehicles.

c) There shall be active traffic stewarding at key points to regulate traffic flow especially at major crossing points.

d) Communications with customers will encourage guests to use public transport or car share to reach the event. Bus and coach tickets will be available to purchase in advance of the festival as an addition to festival tickets. Coaches and Buses will operate between the event and local towns and cities.

e) Car park management

-The premises licence holder shall ensure that the car park is managed in a competent and safe fashion with experienced staff and good signage.

-The ground conditions will be assessed and contingency measures put in place if required, these include but are not limited to use of a secondary car park field and tractors for towing cars.

f) The Traffic Management Plan must contain contingency plans to maintain the flow of egress from the site should any route become blocked.

Noise management

The Premises License holder shall appoint a suitably qualified and experienced noise control consultant(s). The noise control consultant shall liaise between all parties including the promoter and sound engineer and the Licensing Authority on all matters relating to noise control prior to and during the event. The consultant must be experienced in noise propagation and control, particularly from music events.

A Noise Management Plan detailing how off site and front of house noise levels will be monitored and regulated, and how any complaints of noise will be dealt with, shall be submitted to and approved by an authorised officer of New Forest District Council's Pollution Control Team no later than 2 weeks prior to the event.

A noise propagation test shall be undertaken at a time to be agreed prior to the start of the event in order to set appropriate control limits at the sound mixer position. The sound systems shall be configured and operated in a similar manner as intended for the event.

Noise level meters shall remain at the mixing desks throughout the event at the main stages, which will be agreed with an authorised officer of the Pollution Control Team and detailed in the Noise Management Plan.

The Premises License holder shall ensure that the sound supplier and all individual sound engineers are informed of the sound control limits.

The Music Noise Level (MNL) 1 metre from the facade of any applicable residential property shall not exceed the levels specified in the agreed Noise Management Plan throughout the duration of the event.

The appointed noise control consultant shall aim to monitor noise levels at locations agreed in advance with an authorised officer of New Forest District Council Pollution Control Team. The appointed person will be able to contact the mixer desks and advise the sound engineer accordingly to ensure the MNL outside the event is not exceeded. The Premises license holder must ensure that the Licensing Authority can contact the consultant at any time during the event. The Licensing Authority shall have access to the results of the noise monitoring at any time during the event.

If requested, the results of any noise monitoring shall be provided to the Licensing Authority within 10 working days of any request for them.

The occupiers of premises in the surrounding area shall be informed in writing at least 14 days prior to the event as to:

- (a) The exact times of all performances and sound checks
- (b) A telephone number should they wish to make a complaint.

Light

Any artificial lighting on the premises must not cause nuisance due to glare unless it is considered necessary by the Licensing Authority.

Outdoor lighting shall be positioned, so far as is reasonably practicable, so as to limit its intrusion into residential accommodation in the vicinity of the licensed premises whilst maintaining an adequate level of lighting for the safe access and egress of customers and persons employed at the premises.

The protection of children from harm

The Premises License holder will ensure that the event is accessible and open to persons aged over 18 years only, and that vulnerable persons are not exposed to situations of danger or potential harm.

The premises licence holder shall adopt, implement and advertise the "Challenge 25" policy within the premises, whereby an accepted form of photographic identification shall be requested before any alcohol is sold to any person who appears to be under 25 years of age. Acceptable proof of age shall include identification bearing the customer's photograph, date of birth and an integral holographic mark or security measure. Suitable means of identification would include PASS approved proof of age card, photo-card driving licence and passport.

Publicity materials notifying customers of the operation of the Challenge 25 scheme shall be displayed at the premises, including a Challenge 25 sign of at least A5 size at the entrance to the premises and where practicable at each point of sale.

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